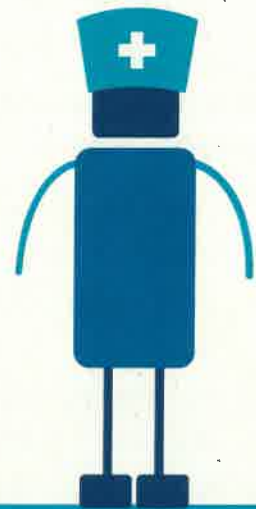


## Do you provide care for someone?

### Carer Passport for families and friends looking after someone at this hospital

When a family member or friend becomes ill, older or disabled and needs support you may provide help and support to them. This might be providing help with shopping, cleaning, cooking, doing the laundry, assisting with medication, helping with appointments. It can also be help moving around, as well as emotional support, arranging and checking on care, attending meetings, financial support and washing/bathing or helping to communicate.

**If you are helping someone because they are ill or disabled, then you are a carer.**



## How are carers supported by this hospital?

It can be a difficult time when someone you care for is admitted to hospital. You may wish to be with your relative or friend more to continue to support them.

If you are providing a lot of care, you are also very likely to know a lot about their condition and how the person you are caring for likes to be cared for.

If you are supporting someone, then we will arrange for you to have a Carer Passport. This has a number of benefits which will help you as a carer.

### **As a Carer Passport holder at this hospital, you can:**

- Visit out of normal visiting hours including overnight
- Provide assistance with meals and drinking
- Be actively involved in the meetings about the patient
- Be involved in discussion and planning for the discharge of the person you're caring for
- Provide support to the person you care for when they are admitted or having tests in the hospital

### **During their stay in the hospital, your Carer Passport will also give you the following:**

- Free/discounted car parking tickets
- Regular offer of food and drinks on the ward.

A Carer Passport is an offer of support, not an entitlement. It can be withdrawn without notice at staff discretion or if the patient withdraws their consent.

The Carer Passport does not affect your basic rights as a carer. At the point of hospital discharge, you have a right to be consulted as a carer and have an assessment of your needs. This is true of all carers, whether you have a Carer Passport or not.

Our trust supports Johns campaign.  
[www.johnscampaign.org.uk](http://www.johnscampaign.org.uk)

### **More information**

More information about the benefits and challenges of establishing Carer Passport schemes can also be found on the Carer Passport website, as part of a partnership project run by Carers UK and Carers Trust, funded by the Department of Health and Social Care.

[www.carerpassport.uk](http://www.carerpassport.uk)

# Application form

**Signed copies should be made for both the carer and hospital's records.**

Patient's Name:

By signing below, I indicate that I am aware of the terms of this scheme. In particular:

- I understand that the Carer Passport can be withdrawn without notice at staff discretion or if the patient withdraws their consent.
- I know that I may be asked to leave for privacy reasons, when others may need rest, or to enable medical staff to carry out their duties.
- I know that hygiene and infection control is important in wards and I will follow any arrangements that are in place.
- I will tell staff if I'm entering or leaving the ward outside of normal visiting hours.
- I understand that staff will talk to me about what is confidential and what information can be shared with me.
- I know that the Carer Passport is for the duration of the patient's stay in hospital and will cease when the patient is discharged. I may be asked to complete this form again, if the patient is readmitted. This is so that we keep up to date records of who is caring as this can change.

Carer's Name:

Email address:

Phone number:

Carer's signature:

Date:

Relationship  
to patient:

Passport authorised by:

Print name:

Job title:

Date:

**The carer passport cannot be issued until the consent form has been filled in overleaf.**

**Consent to issue a Carer Passport** (for staff use only)

Patient has consented to a Carer Passport for their carer

Y	N
---	---

Patient does not have capacity but would benefit from assistance from their carer

Y	N
---	---

If neither of the above statements are true, then a Carer Passport cannot be issued.  
If the Carer Passport has been revoked, please give the date:

Consenta authorised by:

Print name:

Job title:

**Other sources of support and information for carers**

**In the hospital**

**Patient Experience Team**

The James Cook University Hospital  
North Entrance, Marton Road,  
Middlesbrough, TS4 3BW

Email: [stees.patient.experience@nhs.net](mailto:stees.patient.experience@nhs.net)  
Telephone: 01642 854807  
Freephone: 0800 0282451  
Monday – Friday, 9:00am – 4:00pm

**Local support**

**Carers Together**

01642 488977  
[carerstogether.co.uk](http://carerstogether.co.uk)

**National support**

**Carers UK**

0808 808 7777  
[carersuk.org](http://carersuk.org)

**Carers Trust**

0300 772 9600  
[carers.org](http://carers.org)

