

We Care You Care Website Review

Please spend 10 minutes completing our website review. **Your responses will help us to understand where improvements need to be made on the website and ensure the information, advice and signposting on the site is relevant, useful, and easy to navigate.**

The website review is for people who have visited the www.wecareyoucare.info website.

Please return completed forms to us by post: We Care You Care, MVDA, St Marys Centre, 82-90 Corporation Road, Middlesbrough, TS1 2RW.

1. How did you find out about www.wecareyoucare.info?

Word of mouth	Local organisation	Online search	Social media	South Tees Carers Forum
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2. Which title best describes you:

Carer	Professional	Other
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3. How many times have you visited the site?

Once	Twice	Frequently	Several times
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The following three questions will help us to understand who the current audience are highlight any gaps. If you are uncomfortable with completing this section, please move to question 6.

4. Please indicate where you live:

Middlesbrough	Redcar & Cleveland	Other (please specify)
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5. Please indicate your age range:

Under 18	18-25	26-39	40-64	65+
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6. Please indicate your gender:

Male	Female	Prefer not to say
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7. Have you visited WCYC looking for specific information, if so, what?

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8. Were you able to find the information you were looking for?

Yes	No
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If no, please state what information was missing:

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9. How easy is the site to navigate? *Please tick which statement most closely represents your experience.*

a	I found the site very easy to use	
b	I found the site somewhat easy to easy to use	
c	I was able to navigate around the site, but it took me some time to find what I was looking for	
d	I found the site difficult to use	
e	I was unable to use the site	

10. Have you contacted any of the organisations featured on the website since visiting? If so, please state which ones:

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11. Is there anything you would like to see more of on the website? If so, please state:

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- 12. Is there anything you would like to see less of on the website? If so, please state:**

- 13. How useful have you found the available information on each of the following pages (please only complete the rating for the pages you have visited)**

Page title	1 Not at all useful – 5 Extremely useful
About us	1 2 3 4 5
News & blogs	1 2 3 4 5
Am I a Carer?	1 2 3 4 5
Getting an assessment	1 2 3 4 5
Carers Rights	1 2 3 4 5
Young Carers	1 2 3 4 5
Kinship Carers	1 2 3 4 5
Find local help	1 2 3 4 5
Find local help in Middlesbrough (redirected to Middlesbrough Matters)	1 2 3 4 5
Find local help in Redcar & Cleveland	1 2 3 4 5
Useful information	1 2 3 4 5
Mental well-being	1 2 3 4 5
Physical health	1 2 3 4 5
Financial support	1 2 3 4 5
Time off from your caring role	1 2 3 4 5
Socialising	1 2 3 4 5
Training	1 2 3 4 5
Covid 19 info and advice	1 2 3 4 5
Forums & Resources	1 2 3 4 5
Resources	1 2 3 4 5
South Tees Carers Forum	1 2 3 4 5
Case studies	1 2 3 4 5
Covid 19 resources	1 2 3 4 5
Events & meetings	1 2 3 4 5
Useful contacts	1 2 3 4 5
Useful e-bulletins & newsletters	1 2 3 4 5
Campaigns	1 2 3 4 5
Carers Week 2021	1 2 3 4 5
Young Carers Action Day 2021	1 2 3 4 5
Carers Rights Day 2020	1 2 3 4 5
Kinship Care Week 2020	1 2 3 4 5
Contact Us	1 2 3 4 5

**WE CARE
YOU CARE.**

13. If there was one thing, we could do to make the website better what would it be?

14. Do you have any other comments or suggested improvements for the website? If so, please use this space to share them:

Thank you for your time, all responses will be reviewed, and changes/ improvements will be made to the website in due course.